

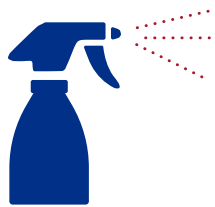


Zaxby's cares for the well-being of its guests and employees which is why health and safety is, and will always be, our top priority. To ensure we are delivering on that commitment during the COVID-19 pandemic, here is what you can expect when you visit a Zaxby's:



ORDERING OPTIONS

We invite you to order via contactless payment with our app, online ordering, third-party delivery. You are also welcome to order and pay through our drive-thru. When ordering ahead, be sure to check if curbside pickup is an option at your location. Select locations have opened their dining rooms with additional safety measures in place. To find out what options are available at your neighborhood Zaxby's, check out our [Location Finder](#).



SANITIZATION

Zaxby's is sanitizing high touch point areas every 30 minutes using products that are EPA approved to kill viruses. Team members are using hand sanitizer between transactions and guest interactions. Additionally, our drive-thru payment takers are not handling unpacked food for any reason.



PACKAGING

We are only using disposable take-out packaging at all Zaxby's restaurants.



HAND-WASHING

Team members have increased handwashing even if gloves are used. They are also required to wash hands when replacing gloves. Gloves are replaced regularly and immediately if they tear, rip or become soiled.



EDUCATION

Zaxby's has reinforced team member education on CDC guidelines regarding not working when they are sick.



SAFETY ENFORCEMENT

Zaxby's continues to utilize our third party auditing company to assess each restaurant and their compliance to these critical procedures.